



AI-VANTAGE TRACK

AI-Vantage for Businesses

KEY TAKEAWAYS

- 1 Highest ROI right now: customer enquiry handling, document/record summarizing, first-draft content.
- 2 Not ready yet: autonomous customer service, financial decisions, anything touching legal compliance.
- 3 Pilot rule: pick ONE recurring task, run it in parallel with the existing process for 2 weeks first.
- 4 Set a naira ceiling — most useful tools here cost under a coffee a day per seat.
- 5 Next step: bring one real recurring task to a TEKHub Academy consultation or the next AI-Vantage session.